

Vaughan Gething AC/AM  
Ysgrifennydd y Cabinet dros Iechyd a Gwasanaethau  
Cymdeithasol  
Cabinet Secretary for Health and Social Services



Llywodraeth Cymru  
Welsh Government

Ein cyf/Our ref MA - P/VG/1167/18

Dr Dai Lloyd  
Chair  
Health, Social Care and Sport Committee  
National Assembly for Wales  
Cardiff Bay  
CF99 1NA

27 March 2018

Dear Dai,

Thank you for your further letter of 21 March relating to the procurement process for GP systems in Wales. I am pleased that you share my understanding that the outcome, through which EMIS Health Ltd will no longer provide GP IT systems in Wales under the new framework, was a commercial decision by EMIS and not related to the requirements of the tender.

As you note, the transition phase and provision of support is crucial to successfully migrating to the new framework. The support should be targeted to mitigate any impact to practices before, during and after migration. Indeed, NHS Wales Informatics Service (NWIS) has experience of this process and are aware of what worked well in the past, as well as where there could have been better support mechanisms in place.

The Stakeholder Reference Group is in the process of being established. I am pleased that this will be led by a GP and practice manager. The role of that Group is to oversee the implementation and migration to the new systems, including defining the support required.

We have already committed to discussing the support needs in-year, separately to annual contract negotiations, with the General Practitioners Committee (GPC) Wales. I propose that once this support has been defined by the Stakeholder Reference Group and discussed with GPC Wales, that I update the Committee.

Bae Caerdydd • Cardiff Bay  
Caerdydd • Cardiff  
CF99 1NA

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
0300 0604400  
[Gohebiaeth.Vaughan.Gething@llyw.cymru](mailto:Gohebiaeth.Vaughan.Gething@llyw.cymru)  
[Correspondence.Vaughan.Gething@gov.wales](mailto:Correspondence.Vaughan.Gething@gov.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Whilst I will write to you in due course with that further update, I trust this letter demonstrates that I am committed to ensuring that any disruption to services during implementation is minimised and that the right support is provided to GPs during this process.

Yours sincerely,

A handwritten signature in black ink that reads "Vaughan Gething". The signature is written in a cursive style with a large initial 'V' and a long, sweeping tail on the 'g'.

**Vaughan Gething AC/AM**

Ysgrifennydd y Cabinet dros Iechyd a Gwasanaethau Cymdeithasol  
Cabinet Secretary for Health and Social Services